

# Statement of Licensing Policy Review 2023 - Survey

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## **SURVEY RESPONSE REPORT**

26 February 2020 - 24 April 2023

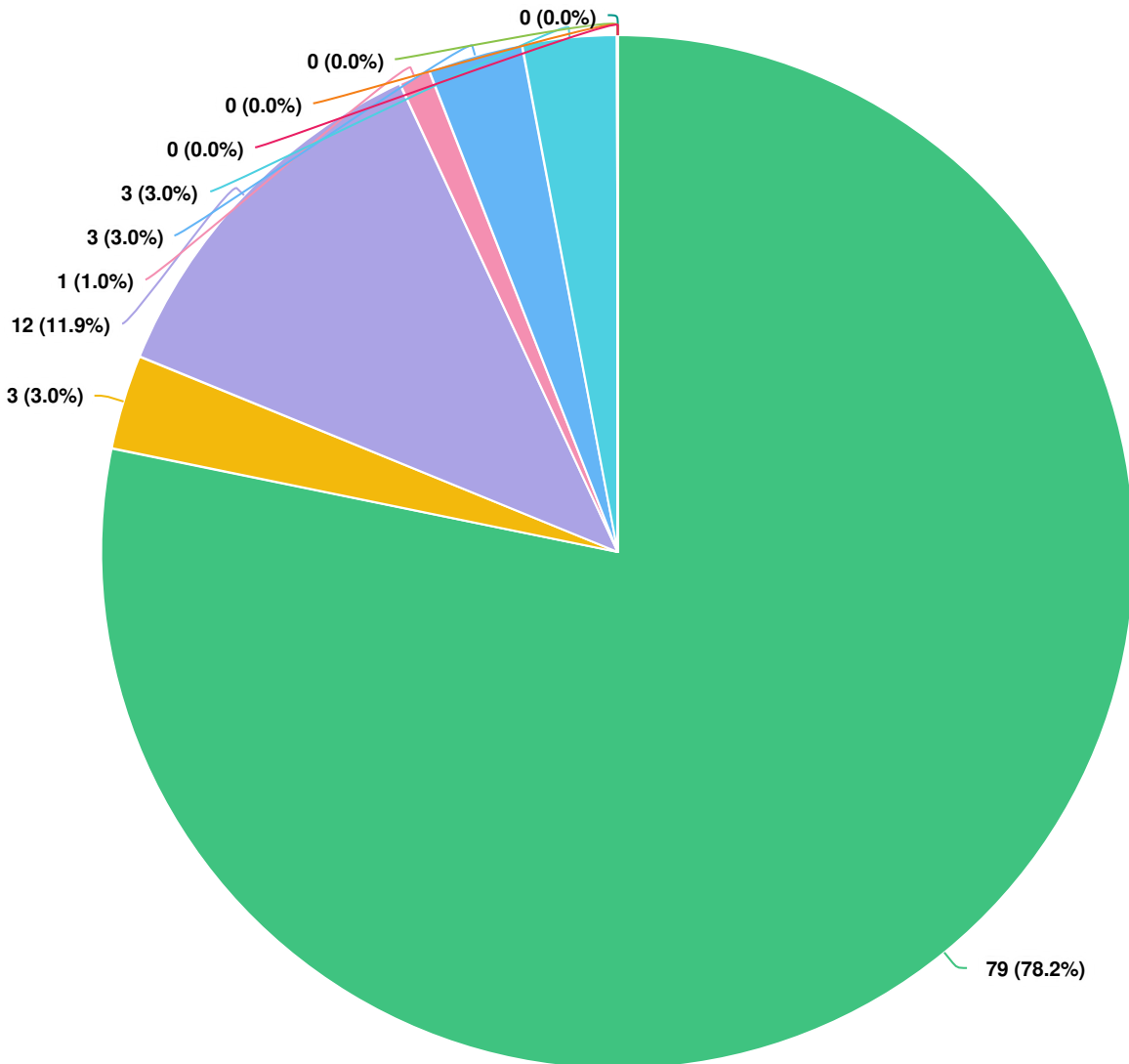
### **PROJECT NAME:**

Statement of Licensing Policy Review Consultation 2023



SURVEY QUESTIONS

**Q1** Please select the title below that best describes you?

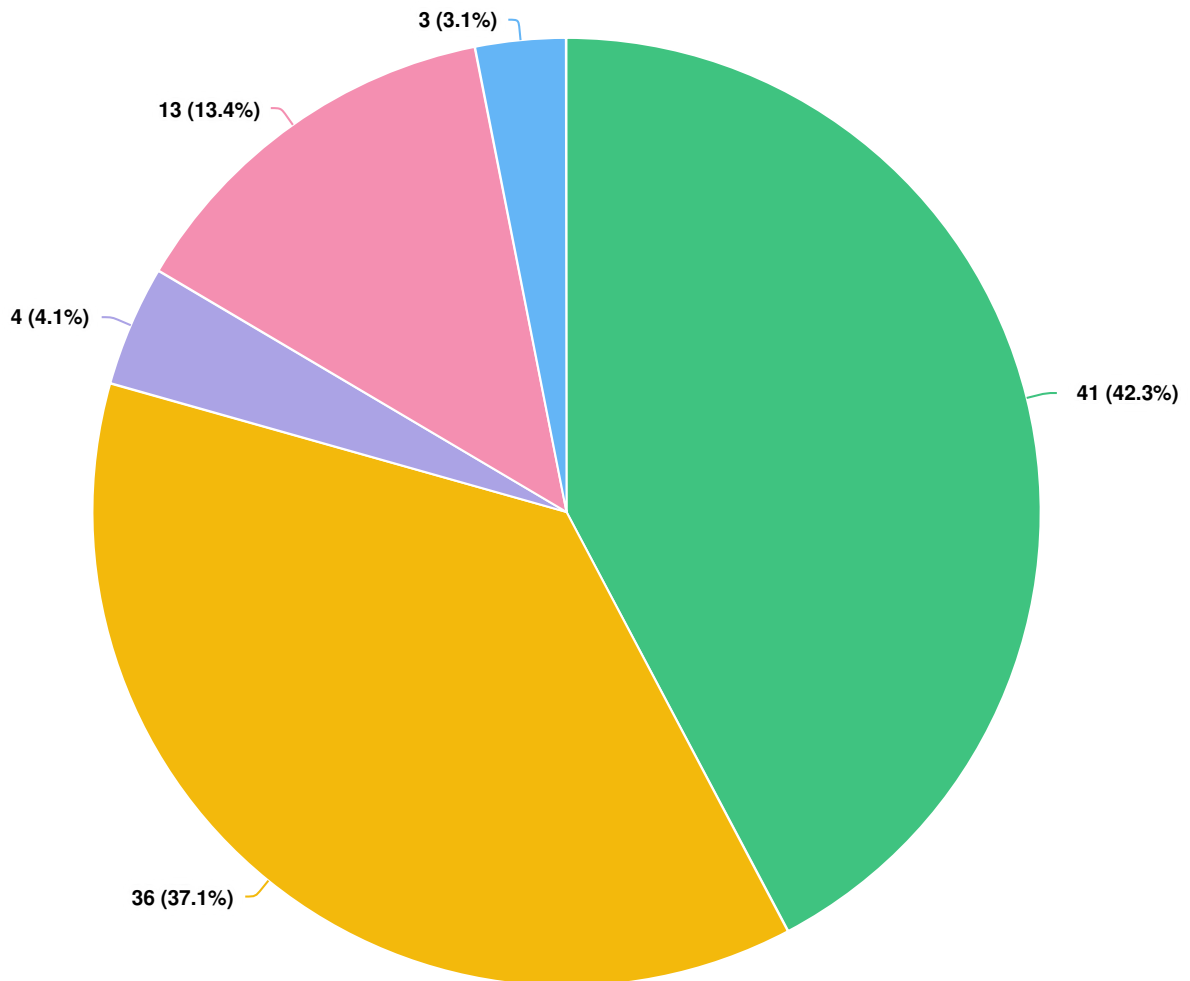


**Question options**

- Resident of Tower Hamlets
  Resident not Tower Hamlets
  Licensee of Tower Hamlets
- Business of Tower Hamlets
  Responsible Authority (e.g. Police, LFB etc.)
  Other (please specify)
- Licensee not Tower Hamlets
  Business not Tower Hamlets
  Trade Body/Organisation
- Legal Professional (e.g. Solicitor)

Mandatory Question (101 response(s))  
 Question type: Dropdown Question

**Q2** Tower Hamlets currently does a 40-metre voluntary consultation via letter to residents to advise them that we have received an application for a licence. This consultation was dropped during the Coronavirus Pandemic, and we instead place a list of...



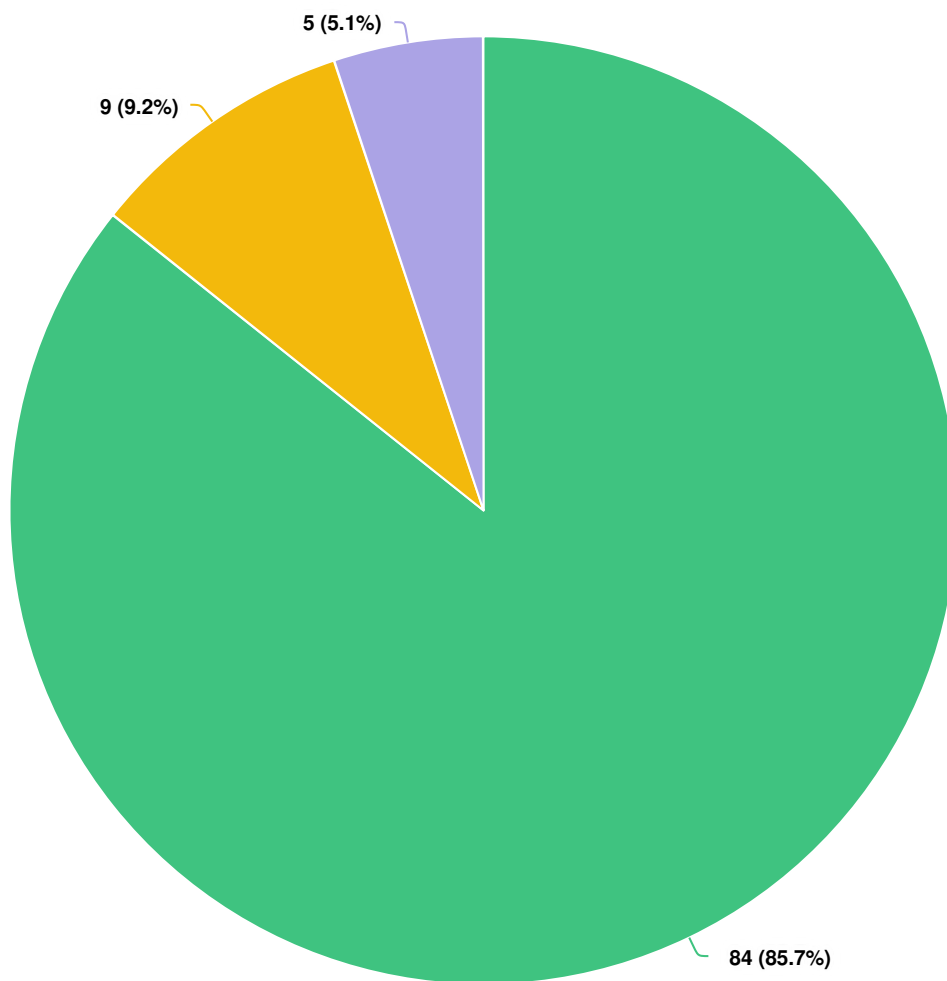
**Question options**

- Keep Voluntary consultation as it is (40 metres)
- Increase the Voluntary consultation to 50 metres
- Decrease the Voluntary consultation to 30 metres
- Cease the Voluntary consultation
- Other (please specify)

Optional question (97 response(s), 4 skipped)

Question type: Dropdown Question

**Q3** | Do you agree with the below paragraph, which seeks to add conditions to licences, where appropriate, to require refusal of entry/service to those using NOx.?Psychoactive Substances, e.g. Nitrous Oxide (NOx) – Misuse of nitrous oxide is associated w...



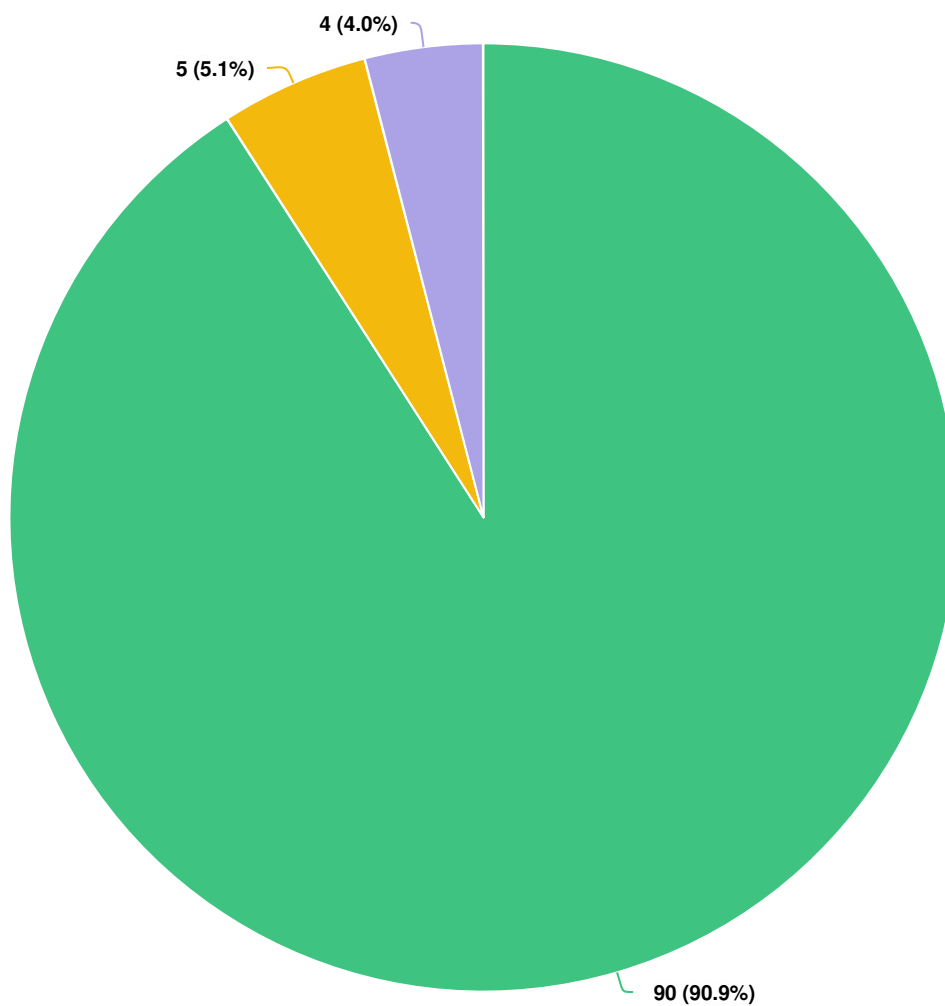
**Question options**

● Yes ● No ● Other (please specify)

Optional question (98 response(s), 3 skipped)

Question type: Dropdown Question

**Q4** Do you agree with the below paragraph, which seeks to add conditions to licences, where appropriate, to prevent drinks spiking? Drinks spiking – in reference to the Local Governments Association (LGA) Guidance note on drink spiking prevention, this ...



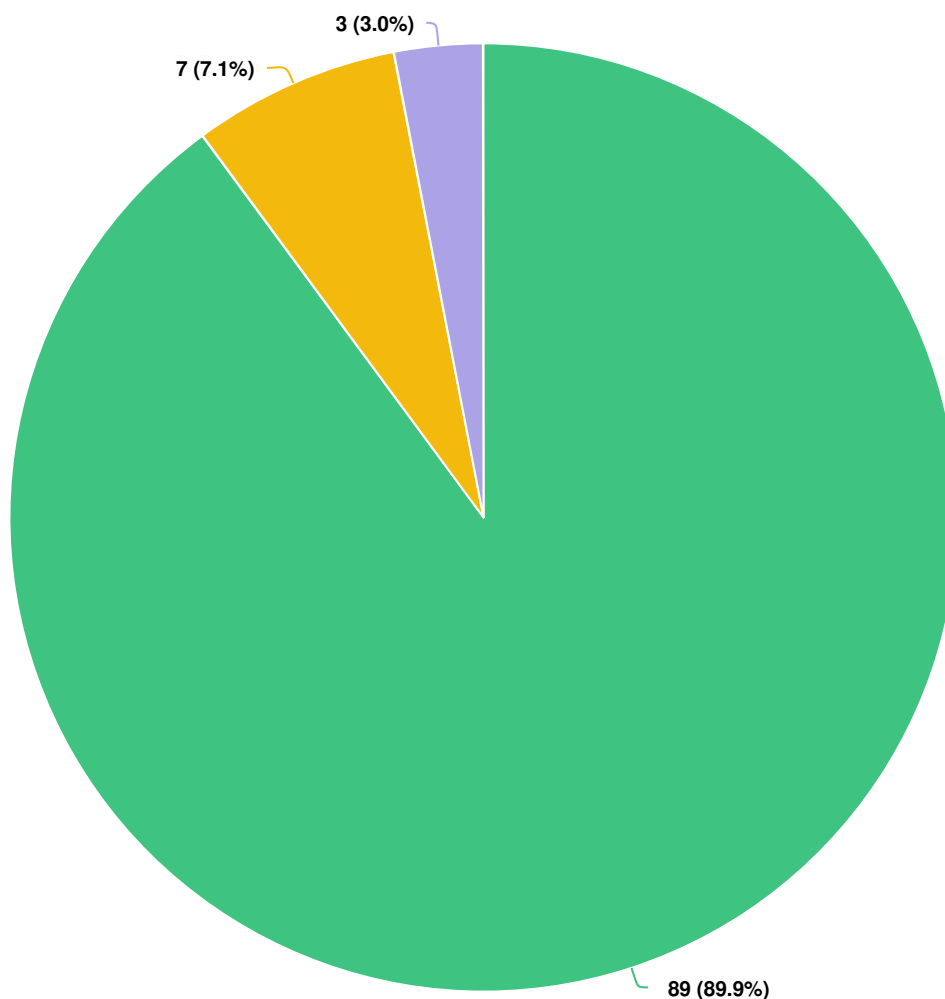
**Question options**

- Yes
- No
- Other (please specify)

Optional question (99 response(s), 2 skipped)

Question type: Dropdown Question

**Q5** Do you agree with below paragraph, which seeks to encourage licensed premises to train their staff in Welfare and Vulnerability Engagement? Welfare and Vulnerability – This Licensing Authority believes that all Licensed venues should train their sta...



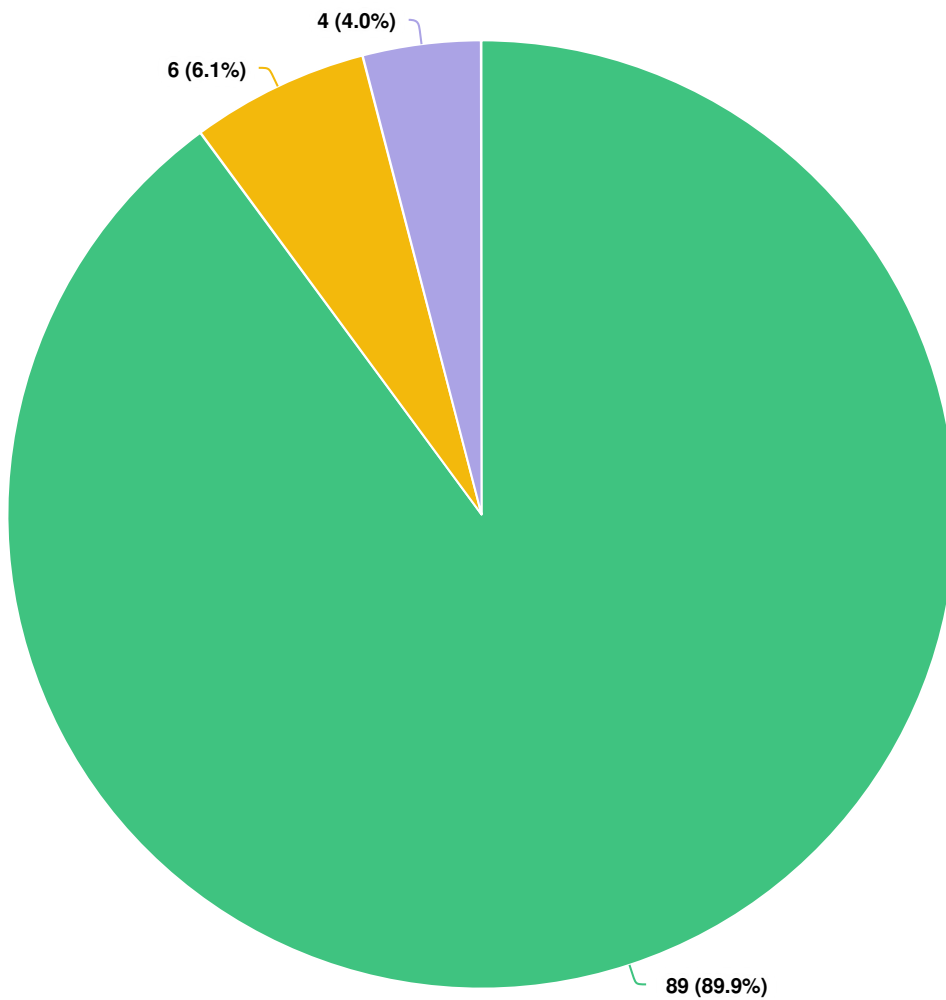
**Question options**

- Yes
- No
- Other (please specify)

Optional question (99 response(s), 2 skipped)

Question type: Dropdown Question

**Q6** Do you agree with the below paragraph that encourages licence holders to sign up to Women’s Night Safety Charter and refuse entry/service in the event of an act of misogyny within a licensed premises? Misogyny in the Night Time Economy – sadly this ...



**Question options**

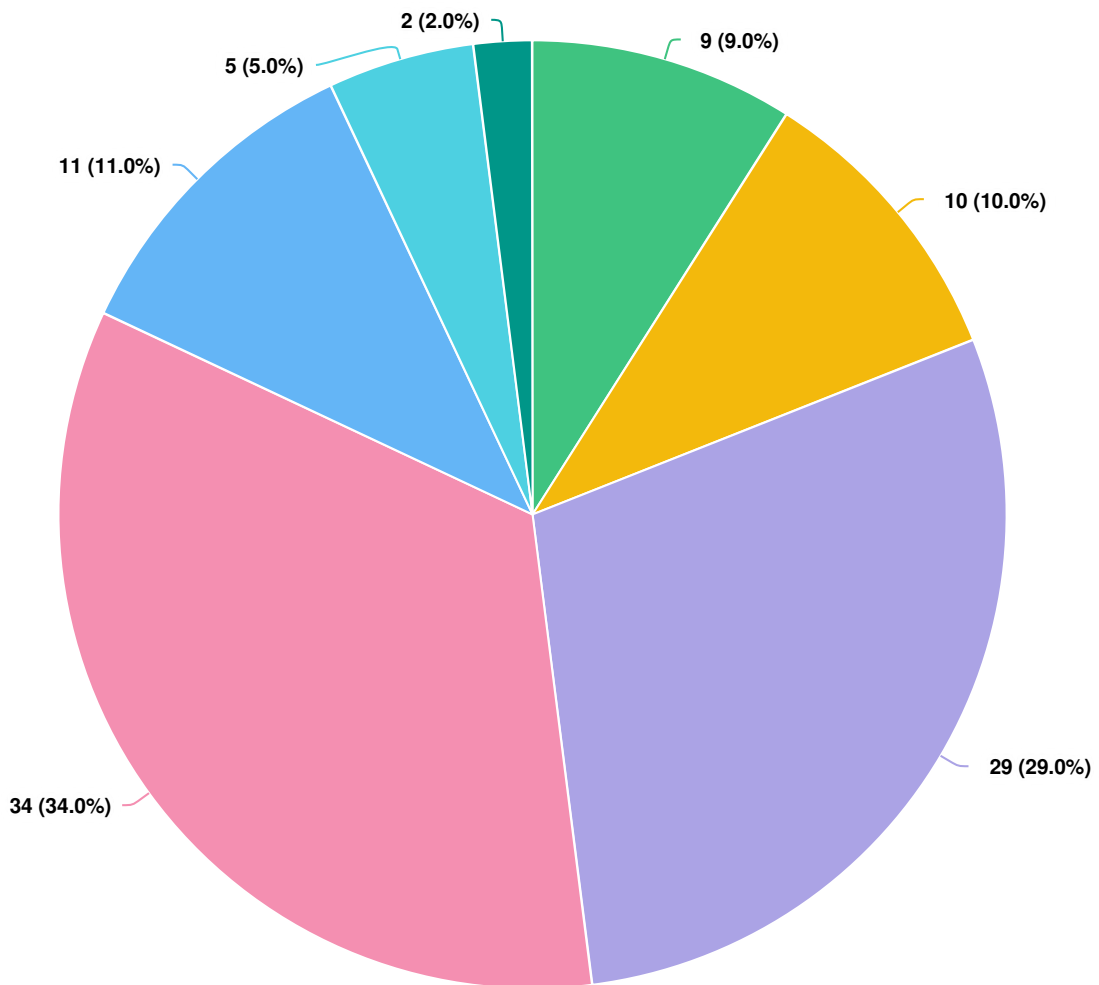
- Yes
- No
- Other (please specify)

Optional question (99 response(s), 2 skipped)

Question type: Dropdown Question



**Q7** | The reviewed policy is seeking to restrict the use of Beer Gardens or similar areas after a certain time where the use of this area could cause nuisance to residents. What time do you agree would be most realistic in terms of preventing nuisance whi...

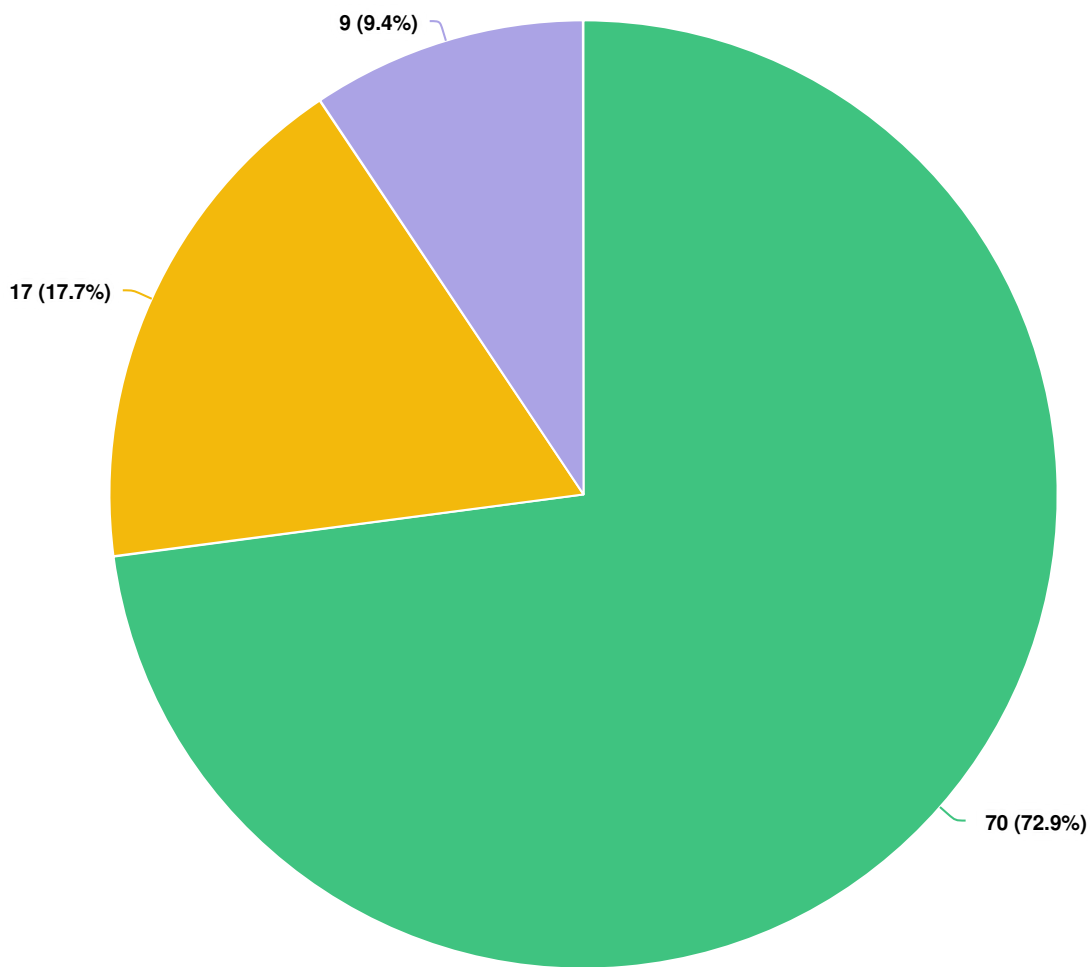


**Question options**

- 8pm
- 9pm
- 10pm
- 11pm
- 12am
- No restriction
- Other (please specify)

Optional question (100 response(s), 1 skipped)  
Question type: Dropdown Question

**Q8** Do you agree that applicants for Party Boats should be expected to adopt one or more of the below conditions as appropriate to their proposed application? a) For all externally promoted events including DJs, birthday bookings (where the person whose...



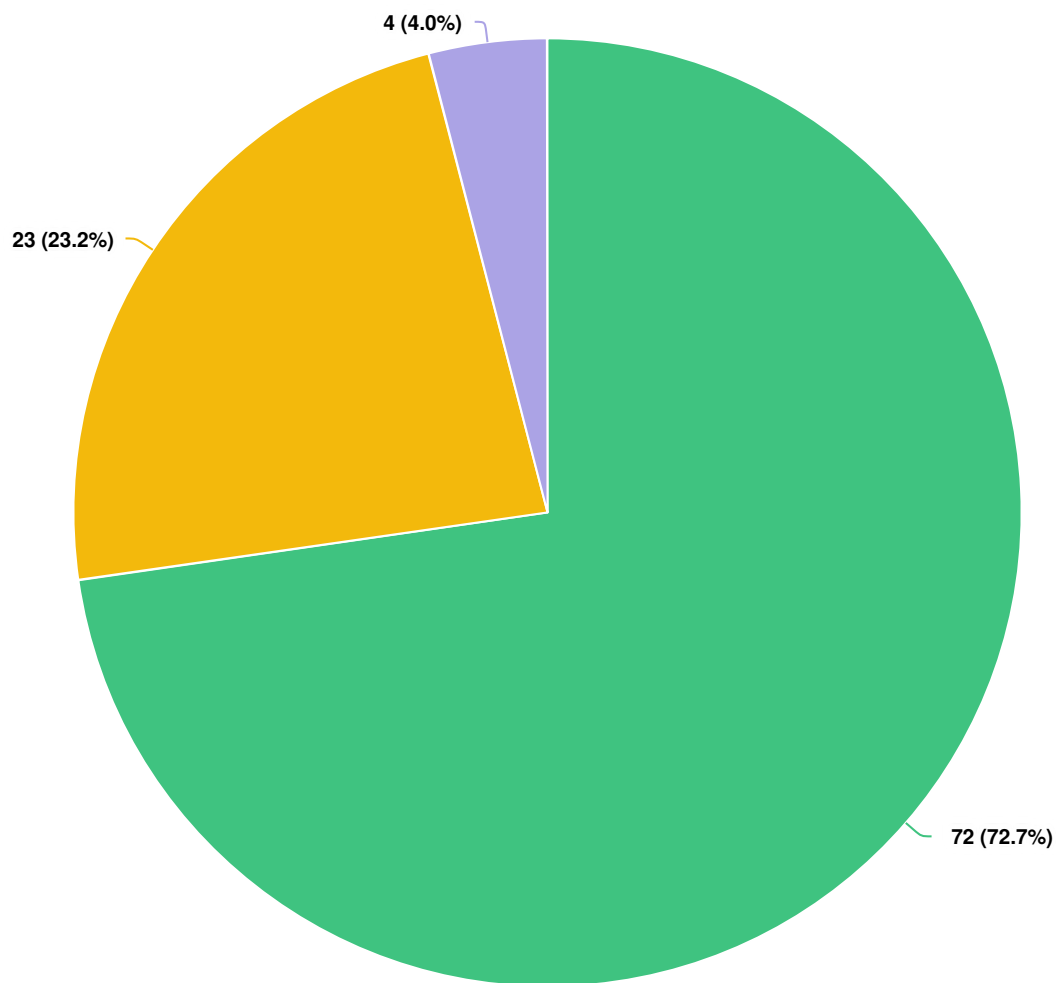
**Question options**

- Yes
- No
- Other (please specify)

Optional question (96 response(s), 5 skipped)

Question type: Dropdown Question

**Q9** | We currently offer to certify films for licensed premises wanting to show films that have yet to be certified by the British Board of Film Classification (BBFC).The reviewed policy will refer applicants to the BBFC for all film certifications. Thi...



**Question options**

- Yes
- No
- Other (please specify)

Optional question (99 response(s), 2 skipped)

Question type: Dropdown Question

**Q10 | If you have any other comments you wish to make in response to the reviewed Statement of Licensing Policy 2023 - 2028 please add these below:**

[REDACTED]  
1/19/2023 04:19 PM

Licensing should be reviewed every 6 months.

[REDACTED]  
1/20/2023 04:51 PM

no

[REDACTED]  
1/25/2023 10:33 PM

Cross border collaboration with Hackney council - they need to abide to similar licensing policies and be held responsible for the night-time related ASBs brought to our borough. They should not be any license granted to premises within the courtyards shared with residents. The council should also look into the event licenses which premises used to encroach on residential areas. The Boundary TRA had to fight off the organisation On-Redchurch (funded by major developers but impersonating as a community group) who tried to stage street parties on the Boundary Estate. The previous council funded this organisation and the event and public realm department initially approved their event. After discussing with the council event team, the event was finally halted. Please be careful who you fund or support. On Redchurch is not a community group. No street parties in dense residential estate please.

[REDACTED]  
1/27/2023 12:11 PM

We need more cultural events in towers hamlets - this includes clubs. Save London's nightlife!

[REDACTED]  
1/27/2023 12:32 PM

Should any changes be made to established businesses that could potentially put those businesses at risk, those businesses should receive support from the council to ensure their survival in keeping with the original business ethos.

[REDACTED]  
1/27/2023 03:11 PM

When a new license is granted I think that a minimum time limit should be placed on the premises which would prohibit them from going back to the licensing authority seeking changes and variations to the license they have been granted, I think that a one year minimum time limit would be reasonable, this would hopefully stop the practice of newly licensed premises who were not originally granted all they had asked for from just reapplying again a few months down the line, if they operate in a responsible way during the first year of operation then by all means apply again with a years worth of evidence on how the premises operated.

[REDACTED]

1/27/2023 04:55 PM

TENS applications must include a fire safety policy for the location, and 40 metre zone mitigation strategy to manage crowd control, noise and nuisance, storage for empties and cigarette butts, prevention of lewd behaviour and public urination, all in the immediate vicinity of the event location.

[REDACTED]

1/27/2023 09:53 PM

I'd like a Sainsbury's in Wapping, also a Primark and any shops as we have three closed premises in Wapping Lane - including the bakers, recently. This is a highly residential area (not solely wealthy people) and we have minimal facilities and an elderly population relying on the two local buses. Instead of another sports bar/rubbish Italian restaurant why not an arts cinema? Who pays, wins.

[REDACTED]

1/27/2023 11:07 PM

Local residents must be consulted on applications for new fast food businesses.

[REDACTED]

1/28/2023 02:18 AM

Pubs and other licenced to venue should not be permitted to allow customer to take drinks and smoke outside their venue because they block the pavement, causing residents and other footpath user to walk on road or take other routes. It also noise nuisance for residents living near these establishments during the summer.

[REDACTED]

1/28/2023 10:49 AM

The decline of lgbtq+ clubs and party spaces is a travesty in Tower Hamlets. Last year's targetting of Klub Verboten and Crossbreed was a shame on the council and the license conditions of prohibiting semi-nudity in private venues targets these institutions directly. I am sure you have never been to one of these spaces, but they are havens of freedom of expression, safety, and community. Historically, lgbtq+ spaces have always been targetted for being 'immoral' and 'different'. These spaces do not hurt anyone, they make it clear the dress standards are flexible for those attending, and they contribute to lgbtq+ life in the city. They are away from family and residents, usually in very shut off warehouses. As a young Bangladeshi lgbtq+ person, Tower Hamlets thriving queer scene is one of my favourite things about the Borough. My friends all over London are often jealous about the quality of nightlife here! Here is an article on Tower Hamlets moral panic and targetting: <https://mixmag.net/read/fetish-parties-attacked-by-tower-hamlets-council-news/>. Please be on the right side of history.

[REDACTED]

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1/28/2023 10:49 AM

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[REDACTED]  
1/28/2023 11:26 AM

Greater protection for historically & pre-existing licensed premises against any new complaints & challenges especially relating to noise. Support to retain licensed venues as socially & culturally significant places and stricter governance regarding change or restrictions to their use.

[REDACTED]  
1/29/2023 03:06 PM

We need bins in Tower Hamlets - where are they ? This would also help the anti social behaviour if people see the are is taken care of -

[REDACTED]  
1/30/2023 08:38 PM

Nox is by far a bigger issue than is currently acknowledged. There needs to be prosecution of vendors of nox and monitoring / actions around its use, particularly on streets and in cars.

[REDACTED]  
2/01/2023 10:44 AM

The process of applying and paying for TENs seems clunky and long winded which allowed for increased margin for error. It would be great if this application process was streamlined via the online portal to allow for swift and concise applications, resulting in a reduction in admin on from both the applicant and council processor.

[REDACTED]  
2/02/2023 04:16 PM

Majority of these rules and regulations seem to be adding more and more compliance to bars & restaurants who are already pretty good in providing a safe environment to guests. It feels like these resources would be better utilised in more public areas.

[REDACTED]

Please confirm whether the council are conducting proper cumulative

2/06/2023 01:24 PM

impact assessments in relation to any cumulative impact areas retained or proposed

2/09/2023 10:11 AM

Pubs in residential areas cause the least problems of all licensed premises and suffer the strictest licensing regulations, furthermore, they existed long before current local residents moved to the area, as such leave them have their beer gardens until 11pm. Maybe 10pm on a Sunday.

2/15/2023 10:07 PM

I do agree with all the above points.

2/20/2023 09:14 AM

Safety first. Keep noise levels down whilst docked and close by to residential premises. Only allow the party to start when the boat has set off.

3/03/2023 08:48 PM

Drinking in the street / public highway / parks should be much more closely regulated and the police / council should have powers to regulate this and publicans should be held responsible for patrons causing nuisance outside their premises.

3/04/2023 12:48 PM

When licensed premises apply to have outside seating and service it is vital that neighbours are contacted before anything is granted. What has happened in our area in the past - E2 /Weavers Ward - is that people sitting outside drinking at night in Columbia Road and Ezra Street attract others who bring their own bottles and cans and sit in the street nearby. They then make a lot of noise and sometime urinate in the street. It can be a real problem in the summer nights and it would be great if it could be monitored.

3/04/2023 10:58 PM

Please keep supporting and developing the night life economy.  
Please create a kink and queer friendly environment

3/08/2023 01:32 PM

Only comments I have is regarding party boats. As a lifelong resident and someone whose family home is on the Riverside, the party boats never have caused us issue. I find it annoying that "newcomers" in the expensive Riverside apartments complaining about the river, it has been busy for the past 1000 years. These same people never stay or lay down roots in the area, these people come and stay for five minutes and think they have the right to complain and trying to get things changed. Listen to the actual long term residents as opposed to the transient community in million pound apartments.

[REDACTED]  
3/08/2023 09:56 PM

For drinking outlets within a 100 metres from dense residential estates, there must be tighter controls on spillover effects such as car bars where patrons continue to party and drink after the outlets closed., these on-premise outlets must not have takeaway drinking off premise license to prevent this.

[REDACTED]  
3/13/2023 09:57 AM

Keep up with reviewing the licensing policy to keep everyone safe

[REDACTED]  
4/05/2023 03:09 PM

Please review licenses in the case where flats/houses have been built next to venues - or at least enforce existing license requirements more strongly. New residents have to adapt to the area but only based on reasonable expectation: for instance it is reasonable to expect a pub in a residential area does not have a late night music license. Also, please consider the impact of loitering near the premises when determining licensing. Late night noise and chatter in public areas have impacted us severely, and venues claim it is not their responsibility to manage public areas.

[REDACTED]  
4/05/2023 03:22 PM

Numerous spelling and other errors in the questionnaire (eg para b and P in boating section are the same)

[REDACTED]  
4/08/2023 06:19 PM

Large venues like the one in wapping called skylight cause issues all over like a half mile in all directions

[REDACTED]  
4/11/2023 01:20 PM

Apart from the minor litter problem, it is not true to state (as you have here) that nitrous oxide is associated with increased antisocial behaviour. This a pejorative claim made without evidence. Such a statement should have no place in a 'neutral' survey.

**Optional question** (31 response(s), 70 skipped)

**Question type:** Essay Question